



澳門城市大學國際旅遊與管理學院

服務業管理學士學位課程 (中文學制)

2020/2021 學年第一學期期末考試時間表

三年級 Year 3

科目編號 Course Code	科目名稱 Course Title	班別 Class	考試日期 Date	考試時間 Time	考試場地 Venue
BSM14C	顧客滿意管理 Management for Customer Satisfaction	3A	2020.12.11 (Fri.)	15:30-17:30	N106
PSA01C	社會與公共行政管理學概論 Introduction to Social & Public Administration	3A	2020.12.14 (Mon.)	12:30-14:30	N106
BSM18C	交通物流服務管理 Transportation Logistic Services Management	3A	2020.12.15 (Tue.)	15:30-17:30	N106
PSA02C	社區關係 Community Relations	3A,4A	2020.12.16 (Wed.)	15:30-17:30	NLG102
BSM21C	客務運作 Passenger Service Operations	3A	2020.12.17 (Thur.)	09:30-11:30	N106
PSA03C	公共政策 Public Policy	3A,4A	2020.12.18 (Fri.)	15:30-17:30	NLG102

*考試場地說明 N: 蔡繼有樓

重要備註 Important Remarks:

1. 考生必須提前半小時前往考試場地查閱考試座位及課室編排。Students must check the exam location and seat arrangement at exam venue half hour in advance.
2. 考生必須攜帶個人之學生證及身分證出席考試，以備監考人員查核。Students must bring along their Campus ID and Personal ID Card for participating the exam.
3. 有關詳細之考試及試場規則，請參考「學生手冊」附件三：「考試及試場規則」或瀏覽大學網頁。Please refer to the Students' Handbook (Attachment 3) for detailed examination regulations, or check it from the University Official Website.
4. 上述考試編排或有所更改，按教務處最新公布為準。The above schedule may subject to change, please refer to the latest update from the Academic Affairs Office.